

## **Love Vision Foundation**

### **Privacy Policy**

This Privacy Policy outlines how Love Vision Foundation (“we,” “us,” or “our”) collects, uses, protects, and stores information on the Love Vision Foundation website located at:

<https://lovehousegroup.org/lovevisionfoundation/>

This policy is designed to comply with relevant data protection and privacy standards and internationally accepted best practices for safeguarding personal information.

We urge you to fully understand your rights by reading this Privacy Policy as well as our Terms of Use. By accessing or using our website, you agree to the terms of this Privacy Policy.

We reserve the right, at any time and without prior notice, to update or modify this Privacy Policy by posting changes on the website. Changes become effective immediately upon posting

### **Scope of This Policy**

This policy applies to information collected through:

- Direct website interactions
- Newsletter subscriptions
- Donation forms
- Partnership inquiries
- Program registrations
- Surveys or sign-up pages
- Email communications directed to our organization

It does not cover third-party platforms or referenced entities that are not directly managed by Love Vision Foundation.

### **Information We Collect**

We collect two categories of information:

#### **1. Personally Identifiable Information (PII)**

When voluntarily provided by visitors, beneficiaries, donors, or partners, we may collect:

- Full name
- Email address
- Phone number

- Country and address
- Donation-related information (excluding card data)
- Areas of interest
- Organization affiliation
- Program participation details

We do **not** store highly sensitive financial or identity data such as credit card numbers or Social Security numbers.

Payments, where applicable, may be processed by secure third-party platforms, which operate under their own privacy terms.

## **2. Non-Personal Information**

This may include:

- IP address
- Browser type
- Device identifier
- Site navigation behavior
- Aggregate usage statistics
- Preferences saved through cookies

We use these data points to improve accessibility, content performance, platform usability, and user experience, similar to practices outlined in the source.

## **How We Use Your Information**

We use information collected through the website for purposes such as:

- Processing inquiries, support requests, and donation records
- Sending email updates or newsletters
- Reporting donor impact and operational updates
- Matching beneficiaries with available programs
- Improving digital tools and user journey
- Institutional strengthening and impact evaluation
- Compliance, audit, or reporting obligations
- Personalized content display

We may also aggregate visitor behavior data to inform strategic improvements.

Information shared will never be sold, traded, or monetized.

## **How We Share Information**

We may share information in limited scenarios, including:

## **1. Compliance and Legal Requirements**

Where required by law, regulatory mandates, court orders, tax audits, or reporting obligations.

## **2. Third-Party Service Providers**

Such as:

- Email dispatch systems
- Donation gateways
- Analytical service providers
- Website hosting infrastructure

These providers operate under required confidentiality and data handling obligations. Information shared always remains strictly purpose-specific.

## **Donor-Related Information**

In line with recognized nonprofit best practices:

- Donations made via third-party financial processors are subject to their encryption and compliance standards.
- Donation records collected internally remain confidential.

Donations made through the website are considered final unless clearly processed in error. Refund requests are subject to case review.

## **Media Usage and Communications**

Love Vision Foundation may collect photographs, testimonial videos, and related media content of program beneficiaries during activities, outreach events, and program participation.

By participating in our programs, beneficiaries provide consent for such media materials to be used in marketing, reporting, digital publications, annual reports, fundraising materials, and on our website and social media platforms.

These materials may be shared with donors, partners, and public audiences solely for mission-related communications.

## **Cookies and Tracking**

Our website may use cookies, pixels, or analytics scripts to:

- Remember user preferences
- Allow session continuity
- Provide improved navigation
- Evaluate system performance

You may disable cookies through browser settings; however, this may affect functionality.

## **Children's Privacy**

Our website is not intended for children under age 13 without parental consent.

If we discover data submitted by minors, we will responsibly review and remove it.

## **Data Storage & Retention**

All personal information you provide is securely stored on our protected servers and, where applicable, on secure cloud infrastructure maintained by globally recognized hosting providers. These storage systems ensure business continuity, stable service delivery, and secure operational access. The data we collect from you may be stored or transferred across secure cloud locations; whenever such transfer is necessary, we will take appropriate steps to ensure that your information is handled safely and in alignment with this Privacy Policy.

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, including legal, administrative, reporting, and operational requirements. Retention periods may vary depending on the nature of the data, donor or beneficiary relationship duration, or applicable regulations.

We retain information for purposes including:

- Maintaining accurate donation and financial records
- Monitoring participation in our programs and outreach activities
- Complying with audit, regulatory, safeguarding, and grant-reporting obligations
- Tracking long-term impact and engagement data

Personal data is deleted, anonymized, or securely archived when:

- It is no longer required for the original purpose;
- A data subject withdraws consent (where applicable and legally permissible); or
- Record-keeping requirements have expired.

If deletion is not feasible (e.g., stored in secured backup systems), we will restrict processing, remove associations to identifiable individuals, or pseudonymize the data when possible.

## **Security Practices**

We implement administrative, technical, and organizational safeguards, including:

- SSL encryption for website pathways
- Secure cloud hosting
- Password-protected access for internal users
- Restricted administrative access

No system is entirely immune from cyber risks, but we take appropriate measures to reduce them.

## **Cross-Region Data Handling**

Because donors, partners, and beneficiaries operate internationally:

- Data may be transmitted across borders
- All transfers follow applicable privacy protocols
- We work to maintain safe and ethical stewardship across jurisdictions

## **Links to External Pages**

Our website may contain links to partner or referral sites.

Visitors are advised to review those external privacy policies independently, as practices may differ

## **Your Rights**

Depending on jurisdiction, you may request:

- Access to your personal data
- Correction of inaccurate information
- Deletion (where legally permissible)
- Withdrawal of communication consent
- Clarification of how your data is used

Requests may require identity verification.

## **Contact Information**

For questions, privacy-related requests, corrections, or concerns, you may reach us at:

**Email:** [lovevisionorg@gmail.com](mailto:lovevisionorg@gmail.com)

Response timelines typically range from **5–10 business days**.

## **Your Use Constitutes Acceptance**

By accessing or engaging with this website, you agree to the terms above. Continued use after updates constitutes renewed consent.